

Connecting Your Battery Storage System to GridSavvy Rewards FAQs

What is GridSavvy Rewards?

GridSavvy Rewards is a demand response program from Sonoma Clean Power. Participants earn incentives for agreeing to let their Enphase battery system charge and discharge daily (365 days/year). These sessions, lasting one to five hours, involve charging the battery during off-peak hours (according to your SCP rate indicated at time of program enrollment) or when solar is generating more energy than onsite demand and discharging the battery during the peak hours (4pm to 9 pm).

If you choose to participate, Enphase will charge and/or discharge your battery system based on the kilowatt-hour (kWh) total you selected. You can earn monthly incentives at a rate of \$4/kWh of enrolled battery capacity, which will be paid out annually via an incentive check.

How much of my battery should I enroll in the program?

We suggest you enroll the amount of your battery that aligns with your resiliency needs. SCP will not discharge the battery when severe weather, which is likely to create a power outage is anticipated (i.e., when your battery system's Storm Guard™ setting is activated). Yet, it's crucial to note that non-weather-related outages may still occur, and you may wish to reserve power for such instances.

Who is eligible for GridSavvy Rewards?

SCP customers with a new or existing Enphase battery system are eligible to sign up for GridSavvy Rewards, as long as they are not enrolled in any other battery demand response program. Terms and Conditions apply.

How do I sign up?

You can apply to participate in GridSavvy Rewards by opening your Enphase® App, tapping Menu > Services > Grid Services and selecting Sonoma Clean Power.

After you complete the enrollment forms provided, Enphase will send the information you enter to SCP for review. If SCP accepts your application, Enphase will then finalize your enrollment.

Can systems with IQ® Battery 3T™, 10T™ and 5P™ units all participate in GridSavvy Rewards?

Yes. Enphase Energy Systems that include an IQ® Battery 3T™, an IQ® Battery 10T™, or an IQ® Battery 5P™ are all eligible.

Can I participate in GridSavvy Rewards with my IQ® Batteries if I am already enrolled in GridSavvy Rewards through my EV charger or smart thermostat?

Yes, you can be simultaneously enrolled in multiple GridSavvy Rewards program options. Visit the GridSavvy Rewards webpage www.sonomacleanpower.org/gridsavvy to explore all available options. Customers enrolled with a battery and receiving alerts through GridSavvy Rewards can receive both reward payments and participation incentives.

Can I participate in GridSavvy Rewards if my batteries are already enrolled in another Grid Services program, such as ELRP?

No, you are only able to participate in one battery program at a time.

If you have previously enrolled your IQ® Batteries in another Grid Services program but would like to switch to GridSavvy Rewards, you can email gridservicessupport@enphaseenergy.com with a request to unenroll from the other program.

Once your unenrollment is processed, you will be able to enroll in GridSavvy Rewards.

Can I participate in GridSavvy Rewards if devices at my home besides my battery are enrolled in another, non-GridSavvy demand response program?

No, you are only able to participate in GridSavvy Rewards if you are not participating in another, non-GridSavvy Rewards demand response program (including, for example, participation using your smart thermostat or EV charger as part of another, non-GridSavvy Rewards demand response program). SCP will perform a screen to determine whether or not you are in another demand response program as part of their application review. If you are in another demand response program and would like to switch over to GridSavvy Rewards, they will guide you through that process.

How much can I expect to earn?

Program participants will earn an upfront incentive of \$140/kWh of enrolled battery capacity, plus \$4/kWh per month for each month they participate.

For example, a customer with 2 IQ® Battery 5P™ batteries who selects a 20% Backup Reserve can contribute up to 8 kWh to GridSavvy Rewards. Over the course of the five-year participation period, this customer can expect to receive \$1,120 upfront and an additional \$1,920 in participation incentives, totaling \$3,040, from SCP.

$$\frac{\$140}{\text{kWh}} \times \frac{8 \text{ kWh}}{\text{enrolled}} = \$1,120 \text{ upfront incentive}$$
$$\frac{\$4}{\text{kWh-month}} \times \frac{8 \text{ kWh}}{\text{enrolled}} \times \frac{12 \text{ months}}{1 \text{ year}} \times \frac{5 \text{ years}}{\text{participation term}} = \$1,920 \text{ participation incentives}$$

Note: Capacity gradually decreases throughout the life of a battery and, depending on your enrolled battery capacity, your participation incentives may be affected. Please contact SCP for more information on incentive levels.

How much do I need to deliver during a program event?

During the enrollment process, you will need to select the kWh value (i.e., the portion of your battery system's capacity) you would like your battery to deliver during GridSavvy Rewards events.

Let's say, for example, that you have 2 IQ® Battery 5P™ batteries installed (with 10 kWh of capacity), and you select an 8 kWh program enrollment level. Your battery system will discharge and/or charge up to 8 kWh each day during program event periods.

How often will an event occur?

Events will occur on a daily basis, up to 365 times a year.

How do I ensure I still have backup power if I need it?

IQ® Batteries will remain active with backup mode enabled if there's a grid outage during a GridSavvy Rewards event. SCP will not call GridSavvy Rewards events when severe weather – likely to create a power outage – is anticipated (i.e., GridSavvy Rewards events will not occur when your battery system's Storm Guard™ setting is activated).

How do I change the amount of battery capacity I enrolled?

Participants may change the enrolled battery capacity once a year. To request a change, please email programs@sonomacleanpower.org. Keep in mind, should you choose to reduce your enrolled battery capacity, there might be a pro-rated upfront incentive owed to SCP. Please see the Terms and Conditions for further information.

How long will I be enrolled in GridSavvy Rewards?

The GridSavvy Rewards participation period is five years from the time of enrollment.

What if I don't want to participate in a GridSavvy Rewards event?

Participants may decline to participate in a GridSavvy Rewards event by selecting the opt-out feature in the Enphase App prior to the event. You may decline up to two GridSavvy Rewards events per calendar month and still receive that month's performance incentive. Declining three or more events in a calendar month will mean forfeiting that month's performance incentive.

What if I want to leave GridSavvy Rewards?

To unenroll your battery in GridSavvy Rewards, please email programs@sonomacleanpower.org.

Note: If you choose to leave the program, there may be a pro-rated upfront incentive owed to SCP. Please see the SCP GridSavvy Rewards Program Terms and Conditions for further information.