



Job Opening
CUSTOMER SERVICE REPRESENTATIVE I/II
(bilingual Spanish/English preferred)

CSR I: \$28.85 - \$36.06 hourly (approximately \$60,000 - \$75,000 annually)
CSR II: \$33.65 - \$40.87 hourly (approximately \$70,000 - \$85,000 annually)

For full details on the position and directions on how to apply:
<https://sonomacleanpower.org/job-opportunities>

Are you ready to lead the charge in shaping the future of local clean energy? Join Sonoma Clean Power as a Customer Service Representative (CSR)!

About Sonoma Clean Power (SCP)

As the community-owned electricity provider for Sonoma and Mendocino counties, SCP is invested in the communities we live and work in. We strive to deliver excellent customer service and educational opportunities throughout our service territory. We deliver services that enhance the quality of life through competitive pricing, improved air quality, and customer benefits.

Summary Description

As a CSR, you'll often be the first point of contact with SCP customers. You'll work with Customer Service and Customer Center staff in some or all functions related to customer service and support, with a primary focus on telephone inquiries. You will provide responsible, patient, and efficient customer service and support to SCP staff and the public.

The ideal candidate will have strong customer service skills, as well as strong independent judgment and discretion when communicating with customers. A minimum of two (2) years of relevant experience and the ability to communicate fluently in English is required. The ability to communicate fluently in Spanish is preferred.

Visit www.sonomacleanpower.org to learn more about SCP.

To apply, please email a cover letter, resume, and references as a single PDF to:
jobs@sonomacleanpower.org.

THE SONOMA CLEAN POWER AUTHORITY IS AN EEO/ADA EMPLOYER