

## CleanStart Service Tariff

Sonoma Clean Power (SCP) offers its standard CleanStart Service comprised of a mix of renewable and carbon-free energy sources and unspecified system power to all eligible customers.

**APPLICABILITY:** The CleanStart Service Tariff is applicable to eligible residential and non-residential customers located in SCP's service territory.

**TERRITORY:** This tariff is available to any person or corporation whose premise(s) are located within SCP's service territory, which includes the Cities of Cloverdale, Cotati, Fort Bragg, Petaluma, Point Arena, Rohnert Park, Santa Rosa, Sebastopol, Sonoma, Willits, the Town of Windsor, and the Unincorporated areas of Sonoma County and Mendocino County (excludes the Cities of Healdsburg & Ukiah).

**RATES:** All electric energy supplied by SCP to customers will be measured by means of Pacific Gas and Electric (PG&E) installed electric meters except where energy supplied to highway sign lighting, traffic control devices, communication system amplifiers or other loads can be accurately determined from load and operating time or other relevant data and where, in the opinion of PG&E, the installation of a meter is impractical.

All SCP residential and non-residential rates charged under this Tariff will be in accordance with the customer's Rate Schedule as established by PG&E. A customer served under this Tariff is responsible for all applicable SCP charges including energy (kWh) and demand (kW) charges, EverGreen premium, taxes, and surcharges as applicable.

SCP rates and rate design, including the rates and rate design reflected in this Tariff, are subject to change from time to time.

The CleanStart Service residential Rate Schedules can be found here:  
<https://sonomacleanpower.org/uploads/documents/Residential-Rates.pdf>

The CleanStart Service non-residential Rate Schedules can be found here:  
<https://sonomacleanpower.org/uploads/documents/Commercial-Rates.pdf>

PG&E tariffs and rates still apply. SCP customers will continue to be subject to the terms, conditions, and billing procedures of PG&E for services other than electric generation.

**ENROLLMENT TERM:** SCP is the default electricity provider for its service territory. Customers within the service territory automatically receive SCP's CleanStart service. If a customer wishes to receive electric generation from PG&E, the customer must opt out of SCP service.

A customer who opts into SCP will automatically be placed on the customer's Rate Schedule under the CleanStart Service Tariff on the first day of their next billing cycle where the billing cycle start date occurs at least five business days after the date of the customer's request. A customer request that is received within five business days of the customer's next billing cycle may result in the customer being placed on the CleanStart Service in the following billing cycle.

**TERMINATION:** There is no minimum service length under this schedule. Customers who choose to opt out of SCP in the 60 days before or after the start of service with SCP can return to SCP service at any time. Customers opting out of SCP service 60 days or more after SCP service starts must pay an SCP termination fee of \$25 (for non-residential customers) or \$5 (for residential customers), and will be subject to PG&E's terms and conditions of service, which prohibit a customer from returning to SCP service until after one year of PG&E bundled service. For information on PG&E's terms and conditions visit [pge.com/cca](http://pge.com/cca).

Customers who opt out are charged for all SCP electricity used before transferring electric service to PG&E. Accounts will be transferred to PG&E on the day of the electric account meter read, and cannot be transferred during the middle of a billing cycle. Opt out requests received at least 5 business days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the next meter read date.

**BILLING:** Monthly bills are calculated in accordance with the customer's CleanStart Rate Schedule, premiums, fees, and taxes. PG&E will continue to send the customer's monthly utility bill, including electric delivery and electric generation charges as well as gas charges as applicable.

**TERMS AND CONDITIONS:** Nothing in the CleanStart Service Tariff precludes or supersedes SCP's Terms and Conditions. SCP's Terms and Conditions can be found at [sonomacleanpower.org/terms-and-conditions](http://sonomacleanpower.org/terms-and-conditions).

**POWER SOURCES:** SCP reports its power sources to the California Energy Commission annually. The CleanStart Service power mix can be found at [sonomacleanpower.org/power-sources](http://sonomacleanpower.org/power-sources).

More information about SCP's CleanStart Service can be found online at [sonomacleanpower.org](http://sonomacleanpower.org) or by calling 1 (855) 202-2139.