

P.O. Box 1030, Santa Rosa, CA 95402

Call for Applications for E-bike Commuter Program **Questions & Answers**

Released: March 13, 2024

Below are the questions SCP received by the deadline of March 6, 2024. As a reminder, submittals are due by 5:00pm on April 3, 2024.

1. Do we need to be an existing customer or can we switch our electric service to Sonoma Clean Power to qualify for this program?

To be approved for funding, applicant organizations must be an SCP customer. However, you can submit a request to have your electric service switched to SCP by visiting https://sonomacleanpower.org/cleanstart-evergreen or calling our customer service center at 1 (855) 202-2139. Once we verify that the account is in good standing and PG&E has accepted the enrollment, we will move forward with evaluating your application.

Organizations that are unable to enroll with SCP due to not having ownership of their building or that cannot select their electric provider for other reasons, may be considered on a case-by-case basis.

2. What if we have fewer than the five required employees commuting to our office location at least three days per week?

Staff and volunteers may be counted toward the five-commuter minimum. Other situations will be evaluated on a case-by-case basis. Additionally, individual commuters may be eligible to apply through our individual grant process. Details can be found at https://sonomacleanpower.org/programs/workplace-e-bike-commute.