Sonoma Clean Power GridSavvy Equipment Incentives Terms and Conditions

The Sonoma Clean Power (“SCP”) GridSavvy Equipment (“GridSavvy Equipment” or “GSE”) Incentives are subject to the following Terms and Conditions:

**GENERAL TERMS & CONDITIONS**

1. To be eligible for GridSavvy incentives or bill credits, you must be a current customer of SCP.
2. Limit one Equipment per available GridSavvy Equipment Option per SCP electric account.
3. A customer does not need to purchase equipment through the webstore to be eligible to enroll in GridSavvy. However, incentives and/or discounts only apply to the participating GridSavvy Equipment listed in the tables below that are ordered directly through the SCP webstore. If a customer already owns an eligible piece of equipment, they may enroll that equipment in the GridSavvy Community to earn GridSavvy bill credits, but are not eligible for any other incentives and/or discounts.
4. GridSavvy Equipment incentives are available through the end of the current fiscal year or while program funds and/or GridSavvy Equipment inventories last, whichever occurs first.
5. The Customer is solely responsible for paying all costs of installing any of the GridSavvy Equipment. SCP will not pay for installation costs or any upgrades to plumbing, heating, cooling, and/or electrical system required to install the GridSavvy Equipment. The Customer is responsible for hiring a qualified professional to estimate installation costs, obtain any necessary permits and the installation of the GridSavvy Equipment.
6. For returns or warranty repairs/replacements associated with products purchased on the GridSavvy webstore, please contact gridsavvy@sonomacleanpower.org. SCP enforces the product manufacturer’s return and warranty policies, which are subject to change. SCP is not responsible for repairs/replacements for equipment sold or purchased from outside of the GridSavvy webstore.
7. SCP reserves the right to withhold incentive payments and recover the amount of any incentive payment already issued for any GridSavvy Equipment installed outside of the SCP service territory or for any customers deemed to be violating the terms, conditions, and restrictions of the program.
8. SCP does not manufacture any of the GridSavvy Equipment, makes no representations, guarantees, or warranties about the GridSavvy Equipment, and is not responsible for the performance of the GridSavvy Equipment.
9. It is the Customer’s sole responsibility to determine the suitability of any GridSavvy Equipment to their needs, and to ensure that you understand the limitations of any warranty or guarantee provided by the manufacturer.
10. SCP, Olivine, Inc. and their employees and agents, and the GridSavvy Equipment manufacturers shall have no liability for, and are released from any liability from, any and all damages resulting from your installation, use, and/or program performance of the GridSavvy Equipment provided. In no way does this release the GridSavvy Equipment manufacturer from its obligations under any warranty or guaranty provided by the manufacturer.

11. Enrollment and participation in the GridSavvy Community, whether optional or mandatory, requires you to agree to and sign the Sonoma Clean Power Authority – GridSavvy Community Participation Agreement.

   a. Upon confirmation of your signing of the Agreement and your participation in the GridSavvy Community, SCP will issue you an ongoing $5/month bill credit so long as the terms and conditions of the program are met. Depending on billing cycles, it may take up to 3 months for the bill credit to be loaded.

      i. There is a $5 per month maximum bill credit for GridSavvy participation, regardless of number and type of devices participating.

      1. For customers that are participating in the GridSavvy Community with only a EV charging station, the $5 month bill credit will be discontinued if the customer does not complete a minimum of 1 charging session over a given calendar quarter (January-March, April-June, July-September, and October-December).

   b. More information is available in the Sonoma Clean Power Authority – GridSavvy Community Participation Agreement and FAQs at: https://sonomacleanpower.org/gridsavvy.

12. You agree to abide by the GridSavvy Equipment Option specific terms and conditions in the following pages, in addition to these General Terms & Conditions.

13. Sonoma Clean Power GridSavvy Equipment Incentives Terms and Conditions are subject to change without prior notice.

14. For more information, contact SCP by email at programs@sonomacleanpower.org.
GSE OPTION 1: ELECTRIC VEHICLE CHARGING EQUIPMENT TERMS & CONDITIONS

In addition to the General Terms & Conditions, all eligible Electric Vehicle Charging Equipment ("EV Charging Equipment") receiving incentives listed in Table 1 are subject to GSE Option 1: Electric Vehicle Charging Equipment Terms & Conditions specified below.

15. The Customer is responsible for paying 50% of the EV Charging Equipment retail price (see below) as well as the shipping of the EV Charging Equipment, plus sales tax on the (undiscounted) price of the EV Charging Equipment at time of purchase. For all EV Charging Equipment, the shipping fee is $15.00. The remaining cost of the EV Charging Equipment will be paid by SCP.

16. Once the EV Charging Equipment is installed and activated, SCP will issue an incentive payment via Paypal to reimburse the remaining cost of the EV Charging Equipment.
   a. “Incentive payment” includes 50% of the EV Charging Equipment retail price (see below), the shipping and handling of the EV Charging Equipment, plus sales tax on the (undiscounted) price of the EV Charging Equipment.
   b. “Incentive payment” does NOT cover any installation costs.
   c. SCP will issue the incentive payment via Paypal to the same e-mail address that was used to order the EV Charging Equipment.
   d. For purposes of this GSE Option, “activated” is defined as a charger being connected to Wi-Fi and a minimum of 1 charging session logged.

17. For any EV Charging Equipment that SCP partially or fully pays for, customer agrees that SCP is entitled to the Renewable Energy Credit and Low Carbon Fuel Standard credits and that the Customer will neither claim any of the credits, nor attempt to request or assist that a party other than SCP or its designated agent should claim any of the credits.

18. The incentive applies only to the specific EV Charging Equipment listed in Table 1: Eligible JuiceNet Enabled Charging Equipment below that are purchased directly from the SCP GridSavvy webstore.

19. Provided a customer already owns an eligible piece of Equipment, they may enroll that Equipment in the GridSavvy community to earn GridSavvy bill credits but are not eligible for any additional incentives and/or discounts.

Table 1: Eligible JuiceNet Enabled Charging Equipment

<table>
<thead>
<tr>
<th>Eligible JuiceNet Enabled Charging Equipment</th>
<th>Retail Price (basis for tax)</th>
<th>Total Upfront Price (reimbursed once charger is installed and activated)</th>
</tr>
</thead>
<tbody>
<tr>
<td>JuiceBox® Pro 40 - WiFi-enabled 40-Amp EVSE with JuiceNet®, Hardwire</td>
<td>$554</td>
<td>$277 plus tax and $15 shipping</td>
</tr>
</tbody>
</table>
JuiceBox® Pro 40 - WiFi-enabled 40-Amp EVSE with JuiceNet®, Plug-in | $545 | $272.50 plus tax and $15 shipping
---|---|---
ClipperCreek HCS-40 JuiceNet® Edition, Hardwire | $689 | $344.50 plus tax and $15 shipping
---|---|---
ClipperCreek HCS-40 JuiceNet® Edition, Plug-in | $689 | $344.50 plus tax and $15 shipping

20. For every EV Charging Equipment a customer orders and receives incentive payments from SCP, SCP reserves the right to collect, receive, view, and utilize data recorded by the EV Charging Equipment, even if the customer has not enrolled in GridSavvy. Such data may include, but is not limited to, kWh usage data per session and for each month, Global Positioning System (GPS) data, Vehicle Identification Number(s) (VIN), JuiceNet ID, session ID, start and end times, charging station information, charging duration times, session duration times, and any other data recorded by the EV Charging Equipment not reflected in the reports SCP receives from its vendor. However, the data collected and shared by the EV Charging Equipment does not include personal identifying information, such as name or credit card information. SCP explicitly retains the right to maintain and utilize the data in any capacity SCP deems fit, including but not limited to, submitting the data to the California Air Resources Board (CARB) or contractors representing SCP at the CARB. SCP does not and will not sell the information described in this section to third parties for commercial purposes.

///End of GSE Option 1: Electric Vehicle Charging Equipment Terms & Conditions///
GSE OPTION 2: SMART THERMOSTAT EQUIPMENT TERMS & CONDITIONS

In addition to the General Terms & Conditions, all eligible Thermostat Equipment (“Thermostat Equipment”) receiving incentives listed in Table 2 are subject to GSE Option 2: Smart Thermostat Equipment Terms & Conditions specified below.

21. Provided a customer already owns an eligible piece of Equipment below, they may enroll that Equipment in the GridSavvy Community to earn GridSavvy bill credits but are not eligible for any additional incentives and/or discounts.
   a. Ecobee Smart Thermostat with Voice
   b. Ecobee3 Smart Thermostat Lite
   c. Ecobee 3 Thermostat
   d. Ecobee4 Smart Thermostat

22. All customers purchasing Thermostat Equipment through the GridSavvy Community webstore must enroll and participate in the GridSavvy Community, and customers agree to abide by the terms set forth in Section 11 of the General Terms & Conditions.

23. The instant incentive applies only to the specific Thermostat Equipment purchased through the GridSavvy Community webstore listed in Table 2: Eligible Thermostat Equipment below:

   Table 2: Eligible Thermostat Equipment

<table>
<thead>
<tr>
<th>Eligible Thermostat Equipment</th>
<th>Retail Price (basis for tax)</th>
<th>Total Price to SCP Customer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ecobee Smart Thermostat with Voice</td>
<td>$249</td>
<td>$199 plus tax and $10 shipping and handling fee</td>
</tr>
<tr>
<td>Ecobee3 Smart Thermostat Lite</td>
<td>$169</td>
<td>$119 plus tax and $10 shipping and handling fee</td>
</tr>
</tbody>
</table>

24. The Customer is responsible for paying the fee for the Thermostat Equipment listed in Table 2, the shipping and handling of the Thermostat Equipment, plus sales tax on the (undiscounted) price of the Thermostat Equipment at time of purchase. For all Thermostat Equipment, the shipping and handling fee is $10.00.

25. SCP will not pay incentives and/or bill credits to customers who initiate their GridSavvy Community enrollment through the ecobee app, but do not complete the rest of the requirements on the GridSavvy website such as executing the Participation Agreement and the Customer Information Service Request (CISR) Form.

///End of GSE Option 2: Smart Thermostat Equipment Terms & Conditions///
**GSE OPTION 3: HEAT PUMP WATER HEATER EQUIPMENT TERMS & CONDITIONS**

In addition to the General Terms & Conditions, all eligible Hybrid Heat Pump Water Heater Packages (“HHPWH equipment”) receiving incentives listed in Table 3 are subject to GSE Option 3: Heat Pump Water Heater Equipment Terms & Conditions specified below.

26. All HHPWH equipment installations require a permit from the local jurisdiction (town, city, unincorporated area). It is the customer’s sole responsibility to ensure that proper permits are pulled for their project.

27. Customer acknowledges a thermostatic mixing valve set to 120° F (49° C) is required for all HHPWH equipment incentivized through the program.

28. The instant incentive applies only to the specific equipment listed in Table 3 Eligible Hybrid Heat Pump Water Heater Packages below and installed by a BayREn Home+ contractor. The instant incentive applies only to water heater retrofits.

### Table 3 Eligible Hybrid Heat Pump Water Heater Packages

<table>
<thead>
<tr>
<th>Eligible Hybrid Heat Pump Water Heater Packages</th>
<th>BayREn Home+ Incentive</th>
<th>Sonoma Clean Power Incentive</th>
<th>Total Equipment Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rheem ProTerra or Ruud Ultra 80 Gal. Hybrid Heat Pump Water Heater (Model# PROPH80 T2 RH375-xx or PROUH80 T2 RU375-xx) <strong>PLUS</strong> a thermostatic mixing valve</td>
<td>$1000</td>
<td>$700 for standard customers, $1000 for CARE/FERA customers</td>
<td>Contact a participating contractor for total installed pricing.</td>
</tr>
<tr>
<td>Rheem ProTerra or Ruud Ultra 50 Gal. Hybrid Heat Pump Water Heater (Model# PROPH50 T2 RH375-xx or PROUH50 T2 RU375-xx) <strong>PLUS</strong> a thermostatic mixing valve</td>
<td>$1000</td>
<td>$700 for standard customers, $1000 for CARE/FERA customers</td>
<td>Contact a participating contractor for total installed pricing.</td>
</tr>
<tr>
<td>AO Smith HPTU-80N water heater <strong>PLUS</strong> a thermostatic mixing valve <strong>AND</strong> a SkyCentrics CTA-2045 module</td>
<td>$1000</td>
<td>$700 for standard customers, $1000 for CARE/FERA customers</td>
<td>Contact a participating contractor for total installed pricing.</td>
</tr>
</tbody>
</table>
29. Installation of the HHPWH equipment must be completed by a participating BayREN Home+ contractor.

30. Sonoma Clean Power is not responsible for and makes no representations or guarantees on behalf of the BayREN Home+ program.

31. In addition to Section 10, SCP, Olivine, Inc. or their agents, and the HHPWH equipment manufacturer shall have no liability for, and you release SCP, Olivince, Inc and their agents, and the HHPWH equipment manufacturer from any liability from, any and all damages or injuries resulting from your installation or use of the HHPWH equipment or the thermostatic mixing valve.

32. Sonoma Clean Power does not endorse and makes no representations, guarantees, or warranties about the participating HHPWH equipment contractors. It is your sole responsibility to determine whether a contractor is suitable for your project.

33. Customer agrees and understands that the GridSavvy HHPWH program may result in temporary “superheating” of the water in the water heaters. Water heaters which have not been properly installed and/or inspected, or which have been altered after inspection may malfunction in such instances, and may pose a risk of property damage, injury, and death to the Customer and others in Customer’s household for various reasons including but not limited to the temperature of the water or pressure in the water heater which could rupture or explode. By enrolling in the GridSavvy HHPWH program, Customer (a) represents and warrants that the water heater at Customer’s premises has been properly installed and inspected and includes a properly functioning thermostatic mixing valve conforming to ASSE 1017 and (b) accepts all legal responsibility and liability for any damage to property or individuals, including death, and hereby indemnifies Sonoma Clean Power and Olivine from any and all claims associated with Customer’s enrollment in a Water Heater Program, and use of the water heater including claims in whatever form resulting from property damage, injury, or death due to the superheating of water or the rupture or explosion of the water heater.

34. In order to ensure you remain enrolled in the GridSavvy Community and continue to receive your $5/month bill credit you must ensure that your HPWH is properly connected to Wi-Fi and available for participation in the GridSavvy Community. You must meet the following requirements at all times:
   a. Ensure your HPWH remains connected to WiFi.
   b. Never delete the EcoNet app from your mobile phone.
   c. Never delete the water heater product in the EcoNet app
   d. Never enable Follow Schedule in the EcoNet App