**What is NetGreen?**
NetGreen is Sonoma Clean Power’s Net Energy Metering (NEM) program that allows customers to make their meter “spin backward” and offset their electrical usage by installing a generating system (e.g. a rooftop solar system or a wind turbine). Sonoma Clean Power’s program has unique benefits to incentivize more local renewable power!

**Benefits of NetGreen**
- **NetGreen Credits:** SCP credits the full retail CleanStart rate plus a bonus for energy generated. Those credits are banked monthly to be used to offset any SCP generation charges you may have throughout the year.

- **Net Generator Bonus:** SCP gives a bonus of $0.01/kWh for all net energy generated. It’s our way of thanking you for generating, clean, local electricity.

- **Annual Cash Out:** Each spring, Customers who are annual net energy generators in kilowatt-hours during the annual cash out period (spring to spring) will be paid for excess energy at SCP’s Premium Net Surplus Compensation Rate (PNSC).*

- **Premium Net Surplus Compensation Rate:** SCP’s PNSC rate would be set at double PG&E’s 12-month Net Surplus Compensation (NSC) average.

- **Monthly Billing:** We heard from our customers that they did not like receiving a large bill once a year, so we did something about it! SCP bill monthly for any generation usage that is not covered by your NetGreen credits.

*Up to $5,000
Note: By law, NetGreen Aggregation customers are not eligible to receive credit cash-outs and credits are re-set to zero annually.
How net energy metering (& NetGreen) work

The Simple Explanation: Energy generated by your system, minus energy consumed at your location, equals net energy that will be charged or credited to your bill.

The More Complicated Explanation: When you make the decision of installing a solar system (or other generating technology), a special meter is installed that measures how much electricity is being put into the grid by your system (energy generated) and how much electricity is being used by your home or business from the grid (energy consumed) and calculates the amount of net energy consumed or generated. This tracking is done in a standard unit of energy measurement called a kilowatt-hours (kWh).

Every month, PG&E reads your meter and the net energy is reflected on your bill as a charge (for net consumption) or as a credit (for net generation) according to your rate schedule (e.g. E-6 or E-TOU-A).

PG&E will track distribution (delivery) charges or distribution (delivery) credits only and carry them forward month to month for 12 billing months to be reconciled at your annual True-Up. If your distribution charges are more than your distribution credits, PG&E will send you a bill at your True-Up.

Sonoma Clean Power will track generation charges or generation credits monthly. Whenever you have generation credits, SCP will bank those in your NetGreen balance. If, however, you have generation charges, SCP will use the banked credits first to cover the charges. If you don’t have enough credits banked, SCP will bill you on your monthly PG&E bill for that net energy. This way, you won’t be surprised with a large annual bill from Sonoma Clean Power. Please note that PG&E will still send you an annual distribution True-Up bill.

What is the annual True-Up Statement? Because you are still a PG&E net energy metering customer for distribution (delivery), you will receive an
annual True-Up statement from PG&E at the end of the 12th month of your billing cycle. The True-Up statement reconciles all the cumulative distribution charges, credits and minimum monthly payments for the entire 12-month billing cycle. If you have a balance due after all charges and credits are reconciled, that amount will appear on the last PG&E bill of your 12-month billing cycle. By law, any remaining credits will be reset to zero before the beginning of your new 12-month billing cycle.

*PLEASE NOTE: If you are a new SCP customer, or are returning to SCP service, a True-Up will be trigger with your switch to SCP service. *

**Rates**

A common question from customers is “how much will SCP pay me for energy I generate?” The short answer is each month SCP will credit you the full CleanStart rate plus a $0.01/kWh bonus!

The long answer is that SCP will credit you the full CleanStart rate plus a $0.01/kWh bonus, but that price will vary with each rate schedule and the time-of-use period in which the generation happened.

- For example, if you net generated during the peak period, SCP will pay you the peak period CleanStart rates. If you net consumed during the off-peak period, SCP will charge you off-peak rate.

At cash out, customers who are **annual net energy generators in kilowatt-hours** during the cash out period (spring to spring) will be paid for excess energy exported to the grid at SCP’s Premium Net Surplus Compensation Rate (PNSC).

- For example, if your system exported 1,000 kWh and you consumed 800 kWh annually, you would get paid on 200 kWh of excess energy exported.

- If, however, your system exported 1,000 kWh and you consumed 1,100 kWh annually, you would not get any compensation even if your NetGreen balance show credits.

**Annual Cash Out**

Each spring, SCP will look at NEM customers annual usage (spring to spring). Any customer who over-generated in kilowatt-hours for the whole year will be automatically cashed out at double PG&E’s 12-month NSC average for the calendar year preceding the cash out.

- Customers with PNSC balance of $100 or more in the spring will automatically receive a check up to the cash-out cap of $5,000.
Incremental credit balances in excess of $5,000 will be forfeited and reset to zero.

- Customers with a PNSC balance below $100 will have their PNSC balance rolled over to the following month.
  
  o Note: some customers with a NetGreen retail credit balance above $100 may have less than $100 in PNSC and would therefore not receive a check, but instead have the PNSC rolled over to the next month.

*NetGreen Aggregation customers are not eligible to receive net surplus compensation per state law and will have credits reset to zero annually.*

**Enrolling in NetGreen**

**Existing NEM Customers:** If you’re switching to SCP service, the transition to NetGreen is automatic at the time of your service switch. There’s no application to fill out or need to give SCP a call. PG&E will share your NEM status with SCP and we automatically enroll you in NetGreen, so you can start taking advantage of the benefits!

**New NEM/NetGreen Customers:** If you’re an existing SCP customer and are thinking of installing solar (or other generation technology), signing up for NetGreen is automatic as well! Once you have signed up for NEM through PG&E, they share that information with SCP and we automatically enroll you in NetGreen so that you can start taking advantage of the great benefits NetGreen offers!

**Billing**

As a shared customer of PG&E, you will still receive a billing statement from PG&E with Sonoma Clean Power Generation Charges.

PG&E will continue to bill their Minimum Monthly Charges as well as any gas charges, if you’re a gas customer. The bill will also detail NEM-related credits or charges.

NetGreen customers still receive and are expected to pay (when applicable) a monthly bill from PG&E, which will include SCP charges and credits. In months where a customer does not have enough NetGreen credits accrued to offset SCP electric generation charges, the customer will be billed for and must pay for the net electricity consumed in that month. Sonoma Clean Power will detail net generation or consumption, the applicable CleanStart rates, any SCP generation charges or credits, and show your NetGreen balance.
For details on how to read your NEM bill, visit our NetGreen Sample Bill.

**Closed Accounts**
When you close your account, SCP looks at your total energy usage since the spring cash out. If you have over generated in kWh in the time following the cash out, SCP will cash you out at the PNSC rate. SCP will send a check to the address on file up to $5,000 (no minimum and not applicable to aggregation customers).

**Go 100% Renewable with NetGreen & EverGreen**
By signing up for EverGreen, you are ensuring that all the energy consumed in your house or business is 100% renewable and 100% local, even when your system isn’t generating! When you choose EverGreen for your home or business, you are nearly eliminating all greenhouse gas emissions from your electricity use.

EverGreen carries an additional premium of $0.025/kWh and is charged any time there is any net consumption of electricity, but not credited when there’s generation. This means that the EverGreen premium may reduce the number of SCP generation credits earned through NetGreen.

Time-of-Use customers, please note that the EverGreen premium will be charged on all net energy consumed during any time-of-use period (Peak, Part-Peak, Off-Peak).

**Get Generating!**
Thinking of installing a solar system, or other generating technology, to help reduce your bill? The process of installing a system is the same with Sonoma Clean Power.

A solar installer/contractor will help evaluate your site for feasibility, analyze your bill to see if you’re a good candidate, design the system, pull the proper permits, apply with PG&E for interconnection to the distribution grid, and install the system. Once everything checks out and PG&E determines it’s safe to operate, PG&E will send you a Letter of Operation to flip the switch and start generating clean electricity!

To make the processes simpler, Sonoma Clean Power does not require that you submit an application or call us to enroll in NetGreen. Once PG&E approves your system, we automatically enroll you in NetGreen!
SCP highly encourages customers to get multiple evaluations and quotes. We do not provide evaluations or installations. However, here are a few local resources that may help!

- Get help with free solar consultations: contact the Sonoma County Energy Independence Office at (707) 565-6470 or sceip@sonoma-county.org.

- Learn about financing options, including Property Accessed Clean Energy (PACE) Financing: contact the Sonoma County Energy Independence Office at (707) 565-6470 or via email at sceip@sonoma-county.org.