Given the growing threat of extreme weather, we want everyone to be prepared for potential power outages. If gusty winds and dry conditions, combined with a heightened fire risk, threaten a portion of the electric system serving your community, it may be necessary for us to turn off electricity in the interest of public safety. This is called a Public Safety Power Shutoff.

What you can expect:

Public Safety Power Shutoff Event:
When gusty winds and dry conditions, combined with a heightened fire risk, are forecasted, PG&E may need to proactively turn off electric power for safety.

Ongoing Updates:
Regular updates will be provided through social media, local news, radio and at pge.com.

Power Restoration:
After the weather has passed and it is safe to do so, our crews will visually inspect power lines to ensure they are free from damage and safe to energize. For planning purposes, customers should prepare for outages that could last longer than 48 hours.

How you can prepare:

Update Your Contact Information
with your landlord or Master Meter account holder to ensure they have your most current contact information so they can share notifications with you in advance of an event. Tenants and other non-account holders are also encouraged to learn how to sign up for PSPS ZIP Code Alerts at pge.com/pspszipcodealerts.

Build or Restock Your Emergency Supply Kit
with flashlights, fresh batteries, first aid supplies and cash.

Plan for Medical Needs
like medications that require refrigeration or devices that need power. If you or someone in your household require the use of a medical or life support device, apply for PG&E’s Medical Baseline Program at pge.com/medicalbaseline to receive extra notifications in advance of a Public Safety Power Shutoff.

Follow Us on Social Media
Be sure to follow PG&E on Twitter (@PGE4Me), Facebook (@pacificgasandelectric) and Instagram (@pacificgasandelectric) for real-time updates. Information will also be posted on pge.com.

More information about PG&E’s Community Wildfire Safety Program, including tips to help you prepare are also available at pge.com/wildfiresafety. You can email us at wildfiresafety@pge.com with any questions.

Following the wildfires in 2017 and 2018, some of the changes included in this document are contemplated as additional precautionary measures intended to further reduce future wildfire risk.