



Financial Assistance

Customers enrolled in Sonoma Clean Power continue to receive their full CARE/FERA and Medical Baseline discounts.

These programs do not change for SCP customers, and customers do not need to re-apply.

CARE & FERA Rates

Customers enrolled in Sonoma Clean Power (SCP) will continue to receive their full California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) discounts within their PG&E charges, and there is no need to reapply for these programs with SCP.

CARE and FERA are state and federal programs that provide discounted rates on energy bills for income-qualified households and housing facilities. Qualifications are based on the number of people living in your home and your total annual household income.

New CARE and FERA enrollments or renewals must still be done through PG&E's customer service center or website. If you think you may be eligible to receive a CARE or FERA discount, you can sign up at [PG&E's website](#) or by calling PG&E at 1 (866) 743-2273.

Medical Baseline

Customers enrolled in Sonoma Clean Power will continue to receive their Medical Baseline Allowance from PG&E, and there is no need to reapply for this program with SCP. Medical Baseline customers are also exempt from PG&E's Power Charge Indifference Adjustment charges, which can provide an additional savings on energy bills.

Medical Baseline Allowances are generally available to customers who personally are, or who live with someone who is dependent on life-support equipment or have certain other serious medical conditions that create an added need for electricity. This program allows customers to receive discounted rates for electricity by increasing their allocation of "baseline usage," that is available at lower rates.

New enrollments must still be done through PG&E's customer service center or website. If you think you may be eligible to receive a Medical Baseline Allowance, you can sign up at [PG&E's website](#) or by calling PG&E at 1 (866) 743-2273.

Resources

- [Tips to Avoid Service Shut Off](#)
- [Financial Assistance Programs](#)
- [Getting Help to Pay Your Electricity Bills](#)
- [Medical Baseline Facts](#)

Recursos

- [Consejos para evitar el cierre del servicio](#)
- [Programas de asistencia financiera](#)
- [Obteniendo ayuda para pagar sus facturas de electricidad](#)
- [Datos sobre la Tarifa Básica Asignada por Razones Médicas](#)